



REGULATION

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The payment of the deposit to confirmation of the booking and/or the entrance to the Baia Azzurra Camping Village imply the total acceptance and observance of these regulations in their entirety by the Guests and visitors, who are also obliged to observe any recommendations that, in particular situations, may be formulated by the staff of the Camping Village. Any other regulations, concerning the Baia Azzurra's services and their use, which can be consulted separately from these regulations, are also to be considered accepted and viewed in full.

The staff is authorised to report any non-compliance to the Management, which reserves the right to expel those who do not comply with these rules. The Management has the right to deny and/or prohibit and/or revoke entry and/or stay in the Camping Village, and any of its portions, elements, resources, structures, appurtenances and/or accessory areas, and/or the use of the relative facilities at its sole discretion, with the right to terminate and/or withdraw with immediate effect any relations already in place with the relevant party. This right includes, by way of example, the possibility of denying and/or banning and/or revoking access to the Camping Village to anyone who might disturb the tranquillity or safety of customers, create prejudice to the decorum of the Camping Village as well as, in any case, to anyone who violates or has violated (even in the past) any provision of the law and/or regulations and/or these Regulations.

The interpretation of the regulations is solely the prerogative of the Management, which reserves the right to amend it whenever deemed necessary.

ART. 1 BOOKING AND PAYMENT



- The reservation is personal, non-transferable, and constitutes a free contract between the parties. It is strongly recommended that the future Guest, after receiving a copy of the reservation, carefully check the arrival and departure dates, personal data and all other details of the stay. In the event that a difference in rate is detected as a result of an erroneous communication by the Guest during the booking process, payment of the balance shall be made upon arrival.

- Any communication regarding booking changes must be made via e-mail to info@baiaazzurra.it.
- In order to confirm the reservation, payment of the deposit via bank transfer or credit card transaction is required, in the latter case authorising the Booking Office to charge the amount due to the credit card entered by the Guest in the reservation system as a guarantee for their reservation. The amount of the deposit shall be paid within the terms of the tariff conditions specified in the booking confirmation.
- Depending on the time period and/or the rate chosen, additional digital payment methods may be available; for further information, it is advisable to check on the official channels and/or in the reservation system and/or by contacting the Camping Village directly.
- The reservation is effective from the moment the payment of the amount due by bank transfer is credited or, in the case of a credit card charge, upon completion of the transaction. Failure to pay the deposit by the deadline stipulated in the tariff conditions shall result in forfeiture of the reservation.
- The Booking Office will send the Guest a booking confirmation as soon as the deposit payment is registered.

- The balance of the stay and of any compulsory extra charges as well as of any optional extras requested by the Guest must be paid on the day of arrival in cash or by credit card (Maestro, Mastercard and Visa circuits). Cheques or bank transfers are not accepted.
- The reservation is binding with regards to the type of accommodation and/or pitch; any request regarding a specific unit, the location within the campsite and/or other characteristics is to be considered simply a request that is not binding for the purposes of the reservation, and which cannot be 100% guaranteed.
- The future Guest staying in a camping pitch is strongly advised to explain as precisely as possible the details of their equipment at the time of booking (please refer to the 'Camping' section of art. 6 of these Regulations for the definition of "equipment").
- Extra services are to be considered separate from what concerns the stay in living units and/or pitches. Therefore, any requests for modification, cancellation and/or refund concerning extra services cannot affect other components of the reservation.

ART. 2 TAXES AND EXTRA CHARGES



All prices quoted are inclusive of VAT; the services included are listed in the rate conditions, which can be consulted online when making a quote in the booking system and in the confirmation/reservation summary.

Tourist tax is excluded and is to be calculated on site at check-in. Any exemptions from the payment of tourist tax are regulated by the municipal regulations currently in force, and in any case must be reported and/or requested prior to payment of the tax.

Extras not included in the booking confirmation but used during the stay must be paid for no later than 48 hours before departure.

In the low season, some services may be reduced and/or unavailable.

ART. 3 ARRIVAL AND DEPARTURE



The check-in, admission and check-out times for the various Camping Village accommodations are as follows:

- **Apartments:** Check-in 10.30 - 21.30

Key handover from 16.00 (except early check-in between 12.00 and 13.00)

Check-out 08.00 - 10.00

- **Bungalows/ Mini Lodge Tent:** Check-in 10.30 - 20.00 (with arrival after 20.00, entry to the village is only permitted on foot, using the trolleys provided for luggage transport)

Key handover from 16.00 (except early check-in between 12.00 and 13.00)

Check-out 08.00 - 10.00

- **Camping:** Check-in and pitch handover 12.00 - 13.00, 16.00 - 20.00

Check-out 08.00 - 11.00

Access to the accommodation unit and/or pitch and its appurtenances is permitted only after the keys of the accommodation unit have been handed over by the Reception desk or after being accompanied to the assigned pitch by the dedicated staff.

All Guests will be asked to provide a valid identification document for each member of the group that will be accommodated within the campsite. The reservation holder and/or group leader is responsible, also under criminal law, for the omission of this registration, which may result in the denial of access to the grounds and the enforcement of a fine.

On the day of departure, the keys to the accommodation units must be returned to the Reception desk by 10.00 (by 11.00 for the keys to the private bathrooms); we advise guests to make arrangements with the Reception staff 48 hours in advance to organise the inspection of the accommodation or private bathroom, after which time it will no longer be possible to use it; the Reception staff will refund the deposit if all the necessary conditions are met (see art. 5).

Guests are to vacate the accommodation unit and/or pitch by the maximum check-out time specified in these regulations; failure to do so will result in an additional day being charged.

Departures at times other than the above times are only permitted where agreed in advance with the Reception staff.

The use of all Camping Village services, including the car park, ends at 10.00 on the day of departure for stays in bungalows, apartments and Mini Lodge Tent and at 11.00 for stays on a camping pitch.

In order to guarantee security and a faster identification, at check-in all guests must wear an identification bracelet, which must be worn on the wrist for the entire duration of the stay. All guests over the age of 18 will be provided with an electronic chip, which is personal and non-transferable and allows them to enter and exit the campsite and access the beach via the path reserved for Baia Azzurra guests.

Subject to prior written authorisation by filling in the appropriate form (available at Reception) from the accompanying adult, an electronic chip can also be issued to minors.

The Camping Village Baia Azzurra and/or its employees (CIEFFE s.r.l.) can never be held responsible for any and all liability for events of any and all kinds arising from entering and leaving the accommodation facility.

ART. 4 PARKING AND MOVEMENT OF VEHICLES



The booking price includes, for each accommodation unit and/or pitch, one car/motorbike parking space in the private car park inside the grounds, which is under monitored access but unattended, and separate from the accommodation area. The parking spaces in the aforementioned car park are not reserved, with the exception of those allocated for the disabled, for pregnant women and for recharging electric/hybrid cars.

Guests of the apartments have a dedicated parking space in front of the accommodation.

It is possible to request, where available, for a surcharge and with adequate notice, the allocation of an additional parking space; in the case of bookings for apartments, the extra vehicle must in any case be parked in the main car park, since the car park for the apartments has a limited number of spaces.

The entrance with cars or motorbikes for the unloading and loading of luggage is allowed only at the handover of the accommodation unit and/or of the assigned pitch and upon its return (check-out). The circulation of vehicles inside the Baia Azzurra is limited and is always forbidden from 13.00 to 16.00 and from 20.00 to 8.00.

The Reception reserves the right to allow, for proven needs and at its own indisputable judgement, the access of vehicles also during these hours.

During the stay, cars and motorbikes must park in the spaces provided in the private car park.

Electric vehicles (excluding service vehicles), hybrid vehicles or vehicles with any other kind of propulsion are treated in the same way as internal combustion engine vehicles: consequently, they are also required to comply with the rules set out in these regulations concerning access to and transit through the grounds.

The campsite has a charging area for electric and hybrid vehicles in its private car park. The recharging stations require a card (issued by Reception upon payment of a deposit) to unlock the socket and track consumption; the recharging service is subject to payment.

It is not permitted to connect the charging cable for electric and/or hybrid cars to the sockets in the pitches / accommodation units.

Vehicles are granted access to the car park by means of number plate reading systems; number plates must be registered at check-in. The recorded information (e.g. access times, presence or absence of the car in the grounds) will be used exclusively for organisational and security purposes. This data will be processed by internal staff, communicated exclusively to authorised persons, will not be disclosed to third parties and will be deleted at the end of the stay.

ART. 5 SECURITY DEPOSIT



For each accommodation unit, a cash deposit of € 200.00 will be requested at check-in to ensure prompt compensation for any damage, including accidental damage, caused to the accommodation unit (whether structural, to the furnishings, crockery or accessories).

The payment of the deposit is a mandatory requirement for access to the grounds.

The aforementioned deposit will be returned on the day of departure in the same way it was paid after the state of the accommodation has been checked by the authorised personnel and the Guest has returned the key to the Reception staff. The Guest expressly authorises the Management to withhold said deposit in the event of detection, to be carried out jointly with the appointed staff, of damage or loss of chips, keys, furniture, crockery, or any other object and/or element forming part of the accommodation unit. In the absence of verification by the staff in charge and/or failing to return the keys to Reception, it will not be possible to return the deposit.

The final check will verify that the Guest has cleaned the kitchen area (including crockery and fridge) and disposed of the rubbish, and that there is no damage of any kind, even temporary, attributable to the Guest's stay and to improper and/or negligent use of the occupied unit.

Should the final inspection reveal inconsistencies with the state of the accommodation, the Guest shall pay a penalty to compensate for restoring it to its original state.

A deposit of €50.00 shall be required for pitches with private bathroom. The terms and conditions applied are the same as those set out in this article for stays in accommodation units.

ART. 6 DURING THE STAY

Overnight guests:

- Guest substitution during stays is not permitted. Early departures will not be refunded, and departing guests cannot be replaced.



Silence hours:

- Out of respect for other guests and the peace and quiet of the campsite, we kindly ask guests to respect the hours of silence during the afternoon (13.00 - 16.00) and night (24.00 - 08.00). During these hours it is forbidden to disrupt the peace with loud noises; please keep the volumes of all audiovisual devices and mobile phones low.

- The Management reserves the right to allow activities that might cause noise during the afternoon and night silence hours, for special technical or organisational

requirements, limiting possible inconvenience to Guests as much as feasible.



Security:

- Minors are not accepted unless accompanied by at least one adult. Minors may not occupy a pitch or accommodation unit on their own, even if an accompanying adult is present on the premises.

- Adults are responsible for the behaviour of their children and of minors entrusted to them or in their custody, even temporarily, and are aware that they are obliged to pay compensation for any damage caused by minors both to the campsite and to third

parties.

- Use of the sports and leisure facilities made available to guests, whether free of charge or against payment, by CIEFFE s.r.l. or by other companies with which it has commercial agreements, is at the risk of the adult user. Use by minors must be supervised by the parent or other adult with custody who is responsible for them. In any case, it is the responsibility of the parent or adult with custody to ensure the correct use of the facilities and/or equipment by the minor, expressly exonerating the campsite from all liability.

- It is forbidden to tamper with and/or intervene independently on the accommodation and/or infrastructure: any breakdown or malfunction must be reported to the Reception staff.

- It is forbidden to bring bicycles, scooters, skateboards or other such objects into the toilet area, swimming pool area and entertainment area.

- It is forbidden to store more than one gas canister with a capacity of more than 5 kg.

- It is forbidden to light fires, throw lit matches or cigarette butts on the ground. In the event of a fire, please notify Reception and designated personnel immediately. There are fire extinguishers and fire hoses throughout the village, at well-marked points. Management authorises its staff to extinguish flames and/or grills/barbecues if they are unattended and/or constitute dangerous situations.

- The Management asks guests to promptly report any problems in the use of the electrical system.

The Baia Azzurra Camping Village staff is authorised to disconnect immediately and without notice any cable and/or equipment connected in violation of the regulations and not authorised by the Management. Immediate detachment by staff is always allowed in case of electrical connections that do not comply with current legislation.

Accommodations (apartments, bungalows, Mini Lodge Tent):



- It is not permitted to change the arrangement of furniture.
- No installations (tents, tarpaulins, caravans, fences, etc.) are permitted between the housing units.

It is also forbidden to install any mobile or fixed structure to delimit or fence off the perimeter of the housing unit, to put up tarpaulins or sunshades, even temporarily, and to stretch wires, ropes and/or hammocks, either inside or outside the housing

unit and/or its appurtenances.

- It is forbidden to take the furniture and/or linen provided in the accommodation onto the beach.
- It is forbidden to keep bicycles or similar inside the accommodation units.
- Each accommodation unit can accommodate a maximum number of overnight guests (regardless of age); the number varies according to the type of accommodation and is published on the official channels of the Baia Azzurra Camping Village. For some types of accommodation, restrictions apply with regard to the age of guests, due to the conformation and/or position of the accommodation unit, in order to provide the most comfortable and stress-free stay for Guests.

Camping:



- Only one crew per pitch is permitted. The following is considered a crew: guests with a camper van / guests with a caravan / guests with a tent / guests with a tent trailer.

- In addition to the above-mentioned equipment, a kitchenette and a gazebo are permitted on the pitch and included in the price. A maximum of one extra tent may be set up in addition to the main equipment illustrated in these regulations, subject to the Management's approval and payment of the appropriate surcharge;

restrictions apply depending on the size of the main equipment in relation to the size of the pitch allocated.

- Additional equipment, including trailers for transporting vehicles/objects, additional campers or caravans, etc. are not permitted.
- A maximum of 6 persons are permitted per pitch, including children of any age.
- The price for a stay on a pitch includes a car/motorbike parking space in the car park on the campsite. The vehicle may not be parked on the pitch, but may only reach it at check-in and check-out for unloading and loading luggage, and only and exclusively during the times specified in Articles 3 and 4. Each additional vehicle or tent must be registered and will be subject to payment of the extra car/motorbike or additional tent rate as per the price list.
- Each pitch is clearly marked and numbered. The entire equipment must be positioned within its boundaries, considering an appropriate distance to be kept from neighbouring pitches to ensure free passage, easy access to utilities and the emergency evacuation routes.
- It is not permitted to change pitches without prior authorisation from Reception.
- It is forbidden to occupy vacant pitches.
- It is forbidden to fence off the reserved space with ropes, poles or anything else, to put up covering sheets or sunshades, even temporary ones, to hang clothes on the street frontage or main walkways, to stretch wires, ropes or hammocks between trees.
- It is forbidden to cross other people's pitches, either on foot or by any other means.
- It is forbidden to wash dishes and laundry other than in the sinks of the public toilets.
- The water fountains are intended exclusively for the supply of drinking water. For personal hygiene, guests are invited to use the toilets.

- The electricity available at the power socket on Basic, Junior and Camper Stop pitches guarantees a withdrawal of up to 3 amperes (e.g. a lamp for lighting, a television and a refrigerator at the same time); Silver pitches guarantee a withdrawal of up to 6 amperes; Gold, Gold plus, Platinum and Platinum plus pitches have a power connection of up to 10 amperes; Super Gold Plus pitches have a power connection of up to 16 amperes. The connection to the pitches must be made using plugs in accordance with CEI EN 60309-2 (industrial-type socket).
- It is forbidden to use electrical appliances with a higher absorption than the outlet's supply, such as cookers, irons, stoves, fans, hairdryers, etc. Any abuse and/or non-compliance may result in interruptions to the electricity supply. The individual who causes this will be liable to pay compensation for any damage caused to the campsite and/or other Guests.



Barbecue:

- It is allowed to use a barbecue, as long as it is raised off the ground, be it powered by gas, charcoal or electricity.

Smoking:

- Smoking is strictly forbidden inside the accommodation units and in all shared common areas, both indoors and outdoors.



Medical care:

- There is an infirmary within the village, at which medical assistance is available for a fee. The doctor is present at the facility one hour a day on weekdays approximately from June to September; the period and hours of operation of the service are subject to change.



Beach:

- The private beach service has limited availability, so it is optional, at the Guest's request and subject to payment. Its balance is to be paid within 48 hours of departure, except where booked in advance in conjunction with the stay: in this case the balance for the beach service will be requested at check-in together with the balance of the stay.
- Access to the beach through the gate dedicated to the Guests of the Baia Azzurra Camping Village is allowed only from 7.00 to 21.00; outside of this time slot, the gate is not active, even if you are in possession of a properly functioning electronic bracelet, and you will have to use the public access to get back to the campsite.
- The umbrella will be assigned by the Booking Office staff and/or the appointed lifeguard depending on the booked row. The allocation of the umbrella could change between the dedicated beach of the Camping Village Baia Azzurra and the adjacent affiliated establishment.
- Any special requests may be taken into consideration pending availability.
- It is forbidden to run among the umbrellas and sunbeds.
- It is forbidden to dig holes in the sand.
- It is forbidden to stay on the private beach with one's own equipment (umbrella, beach towels, etc.).

- Guests are kindly asked, out of respect for others, to limit noise, shouting and/or other activities that may disturb other guests.
- The lifeguard is not responsible for the behaviour of children.
- In accordance with the Harbour Master's regulations, it is prohibited to moor on the foreshore.



Swimming pool:

- Opening and closing times are displayed at the entrance to the pool area and may vary according to seasonality and weather conditions.
- The use of swimming caps is compulsory.
- It is forbidden to dive, play with balls, bring inflatables into the pool area, run in the pool area and between sun loungers and parasols, or in any way disturb the stay of

other Guests.

- Beach umbrellas and sunbeds are available to all Guests while supplies last, cannot be reserved and cannot be occupied with personal items.
- Items left unattended for more than 30 minutes on the sun loungers will be removed by the pool area staff at their sole discretion.
- Guests are asked, out of respect for others, to limit noise, shouting and/or other activities that may disturb other Guests.
- The lifeguard is not responsible for the behaviour of children.

ART. 7 TEMPORARY OR DAILY GUESTS



- All those wishing to receive guests must give timely notice to the Reception staff in order to schedule their arrival. External guests must be received at the entrance by a regularly registered staying adult; if this prerequisite is not met, it will not be possible for the external guest to enter the grounds.

In case of unexpected guests, the Reception staff, in compliance with Privacy Laws, is not obliged to provide any kind of information regarding the presence and/or identity of Guests at the Baia Azzurra.

- Day guests can be admitted free of charge for a maximum stay of 2 hours during office opening hours (08.00 - 19.30), but they are not allowed to access the swimming pool and use the sun umbrellas and sunbeds at the swimming pools and the private beach.
- Day guests may be admitted for daytime stays until 21.30 and use the campsite's services upon advance payment of the relevant fees per person and per parking space. Each person must provide the Reception desk with their personal details by presenting a valid identification document and wear a bracelet identifying them as temporary guests.
- Temporary guests are, in any case, not entitled to receive an electronic chip to open the gates.
- In order to make a free visit to the Camping Village (from 08.00 to 19.30), visitors must register at the Reception desk. The maximum duration of the free visit is 30 minutes. Beyond this limit, the daily rate will be charged.
- External guests are obliged to comply with these regulations in full.
- Visitors will not be allowed to enter beyond the foreseen accommodation capacity or when, at the Management's indisputable discretion, the conditions to allow them to enter do not exist (for example, due to governmental dispositions linked to pandemic events); this is aimed at guaranteeing the protection

of the guests accommodated inside the Camping Village Baia Azzurra, as well as the quality and availability of the services offered by the campsite.

- Those who are caught inside the premises of the Camping Village Baia Azzurra without the identification bracelet and the necessary authorisations will have to leave the structure immediately, after having paid the daily rate foreseen, and may be subject to a charge for trespassing pursuant to art. 614 of the Penal Code.

- The Management reserves the right to limit or block access to visitors in the event that the accommodation capacity is close to its limit, in order to guarantee the best possible service to overnight guests.

The above rules are intended to protect the peace, serenity and safety of the guests of the Camping Village.

ART. 8 ENVIRONMENTAL PROTECTION



The Baia Azzurra Camping Village pursues a careful policy of respect and protection of the environment. Guests are therefore requested to comply with the provisions indicated below.

Protection of soil and water:

- It is forbidden to carry out maintenance activities on one's own vehicles (e.g. changing oil, changing filters) inside the village. Vehicle washing is only possible in the parking area, and only with non-drinking water: it is forbidden to use the Camper Service drinking water fountain for this purpose.
- It is forbidden to introduce and use chemical products inside the village that may be harmful to people and the environment.
- It is forbidden to pour exhausted edible oils and fats and/or boiling or waste liquids into storm water drains, manholes, on the ground or on plants.
- It is forbidden to flush chemical toilets of motor homes and caravans outside the designated spaces.
- Water is a precious commodity. Reporting leaks helps to avoid wasting it. We kindly ask our guests to use the drinking water fountains sparingly, and to take water only using appropriate containers.

Respecting nature:

- It is forbidden to remove plants from the maquis and pine forest and ornamental plants in the village and to cut them down either in whole or in part.
- It is obligatory to use environmentally friendly biological disinfectants.
- It is forbidden to modify the ground conditions (e.g. digging holes, ditches, gullies, etc.).
- Lighting fires directly on the ground and on the beach is prohibited.

Waste management:

- It is forbidden to abandon waste of any kind on the ground, in the swimming pool, in the sea or in any case in any area pertaining to the Baia Azzurra Camping Village.
- Waste must be disposed of in the appropriate containers/bins, taking care to separate solid urban waste from recoverable waste (paper and cardboard, aluminium cans, plastic, glass).
- Cigarette butts must be disposed of in the appropriate containers in the designated areas of the village.

ART. 9 PETS



Accommodations:

- It is not permitted to introduce and accommodate pets in the accommodation units, not even on an occasional and temporary basis, either inside or outside the buildings.
- The ban also applies to any temporary guests and/or any Guests regularly staying on a pitch who are visiting other Guests staying in bungalows and/or apartments.

Camping:

- Pets are only allowed in the pitch area and in Mini Lodge Tent, in a limited quantity and upon payment of the respective daily rate as stated in the price list. They are not allowed in the pool area, the restaurant, the bar, the entertainment area, the playground area and the beach.
- Pets must be declared at the time of booking.
- Dogs must always be kept on a leash and must never be left alone and unattended or entrusted to minors; owners must ensure that they follow the current national and local health and hygiene regulations and must collect any droppings.
- Dogs must wear a tag complete with the data needed to contact their owners in the event of loss.
- Dogs must not disturb other Guests and must not invade their pitches or accommodation units.
- Guests are hereby made aware that they are obliged to pay full compensation for any material damage or personal injury resulting from the conduct of animals, be it to the campsite or to third parties.
- Management reserves the right to apply further restrictions on the access of pets to the Baia Azzurra Camping Village should it deem it appropriate, for example in order to protect the peace and quiet of other guests.

ART. 10 CANCELLATION AND MODIFICATION POLICIES



Any cancellation of a booking must be made in writing by email to info@baiaazzurra.it. Cancellations notified verbally will not be taken into account.

In the event of cancellation of a booking, the deposit will be refunded in accordance with the terms specified in the cancellation conditions, which can be found in your booking confirmation. Unless otherwise stated, the following terms shall apply:

- 80% of the amount if the cancellation is communicated 60 days before the day of arrival;
- 50% of the amount if the cancellation is communicated 30 days before the day of arrival;
- no refund if the cancellation is communicated in a period of less than 30 days.

In the event that the Guest does not communicate his wish to cancel or arrives one or more days late or leaves earlier than the departure date as stated in the booking, he is obliged to pay the full amount of the confirmed booking. Any extra services booked are non-cancellable and non-refundable.

In the event of unannounced late arrival, the accommodation unit will be kept available until 10.00 and the pitch until 12.00 on the day after the expected arrival date; after this time, the Guest will be deemed to have waived their reservation, forfeiting the entire amount of the deposit paid and the right to occupy the accommodation unit and/or pitch they had booked.

Extra services are independent of the booking of the accommodation and/or pitch. Any changes or cancellations of extra services will therefore only affect the extra services and will not affect the stay.

Any requests for changes to the confirmed booking must be received in writing by e-mail to info@baiaazzurra.it within 30 days of arrival. Changes are in all cases subject to availability and subject to assessment by the Booking Office staff, who will evaluate whether or not to accept the change and make the necessary arrangements.

Changes may entail a price increase, which the Guest agrees to pay according to the terms provided by the Booking Office.

ART. 11 LIABILITY



- Guests are responsible for the safekeeping of their belongings. The Management is not accountable for thefts suffered inside the Baia Azzurra Camping Village. Found objects can be handed in at the Reception.

- The Guest acknowledges that the use of sports and leisure facilities is under their own responsibility.

- The Management declines any responsibility for damage to persons and/or animals and/or things caused by other guests and/or their equipment and/or vehicles, by vandalism, temporary lack of gas, electricity, water, technical failures of the facilities, disturbances, thefts, loss, force majeure and/or natural causes, fires, wild animals, epidemics, diseases including those of plants, falling trees, branches or pine cones, resin, sports activities, etc., or in any case for damage not due to the direct negligence of the staff of Camping Village Baia Azzurra and/or its associates.

- Some services may be entrusted to the management of third parties. The Management does not answer for any liability attributable to the aforementioned companies and/or entities.

ART. 12 TERMINATION OF CONTRACT BY CIEFFE S.R.L., MANAGER OF THE CAMPING VILLAGE BAIA AZZURRA



- The Management of the Baia Azzurra Camping Village reserves the right to unilaterally interrupt the contract of sale (booking) in the event that the Guest disturbs the public peace on the premises or in the event of serious misconduct by the Guest towards the staff and/or other guests.

- In the case of unilateral termination of the contract, the Guest is still obliged to pay the full amount resulting from the booking confirmation or, in the case of a stay without a reservation, the total amount due up to that moment.

- The Guest is aware that this clause constitutes an express termination condition of the contract due to their severe non-compliance and declares that he/she accepts it expressly, with the parties acknowledging that this clause has been negotiated in advance on the basis of specific negotiations as it does not lead to an imbalance in the reciprocal contractual positions.

ART. 13 PRIVACY



- Guests' personal data will be processed by CIEFFE s.r.l. (as manager of the Baia Azzurra Camping Village) exclusively for the following purposes: management of bookings, communications relating to the stay, customer service. Such data will be processed lawfully and correctly and in compliance with current legislation on the protection of personal data, in particular EU Regulation 2016/679.

- The Guest expressly authorises the Camping Village Baia Azzurra to use, free of charge, for information and advertising purposes, photographs and/or videos in which, in addition to the undersigned contracting party, the Guests and their family members, including minors over whom they exercise parental authority, are portrayed and/or filmed, expressly waiving any claims for compensation or damages. This authorisation shall also extend to the publication of images on any other medium or communication channel.

- The Guest has the right to object to such use at any time by notifying the Management staff.

- Photographers/cameramen can be identified by their clothing.

- The campsite is equipped with a CCTV system. The images recorded by the cameras are used exclusively for internal security purposes.

- Personal data will normally be stored in accordance with the time limits provided by law, i.e. 24 hours, except during office closure periods, in which case the time limits will be extended to one week. The same terms may be modified to meet certain public order security needs.

- Personal data and/or images may be made available to the competent authorities solely as judicial evidence.

- Booking and/or entry to the Camping Village Baia Azzurra implies acceptance of the terms outlined in this article.

- To exercise their rights or for any clarification regarding this article, Guests may contact us by sending an email to support@baiaazzurra.it or by calling +39 0564 941092.

ART. 14 COMPETENT COURT

Any dispute arising from the contract concluded between the guest and the campsite shall be settled by the Court of Grosseto.

The regulations can be found on the notice board at Reception or online at the following link:
<https://www.baiaazzurra.it/pdf/regolamento-en.pdf?v=3>.

The regulations for the sports fields can be found online at the following link:
<https://www.baiaazzurra.it/pdf/sport-facilities-regulations.pdf?v=1>.

This regulation cancels and repeals all previous regulations.